



# Alamo Heights

## Health and Rehabilitation Center

### WEEKLY UPDATE

**11/13/2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 11 residents and 19 staff members test positive for COVID-19. We currently have 5 residents that were transferred to a COVID-19 positive facility for treatment and have no active cases in our facility. Seventeen of our staff members have fully recovered and are back at work. Two of our staff members are still out on quarantine and we anticipate they will be returning to work within the next week. Thank you for your continued support.

On another note, we are currently open for essential caregiver/ compassionate care visits. Please contact your loved one's guardian angel to schedule an appointment for visitation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210)828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA  
Administrator