



Alamo Heights

Health and Rehabilitation Center

New Case Report

11/9/2020

We would like to inform you of new COVID-19 cases. We have one staff and one resident test positive within the last 24 hours. The staff member is home following quarantine procedures. The resident has been discharged to another facility. We are working with the local health department on any further recommendations.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210)828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator



Alamo Heights

Health and Rehabilitation Center

WEEKLY UPDATE

11/13/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 11 residents and 19 staff members test positive for COVID-19. We currently have 5 residents that were transferred to a COVID-19 positive facility for treatment and have no active cases in our facility. Seventeen of our staff members have fully recovered and are back at work. Two of our staff members are still out on quarantine and we anticipate they will be returning to work within the next week. Thank you for your continued support.

On another note, we are currently open for essential caregiver/ compassionate care visits. Please contact your loved one's guardian angel to schedule an appointment for visitation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210)828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator



Alamo Heights

Health and Rehabilitation Center

WEEKLY UPDATE

11/23/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 11 residents and 21 staff members test positive for COVID-19. We currently have no residents with active cases in our facility. Eighteen of our staff members have fully recovered and are back at work. Three of our staff members are still out on quarantine and we anticipate they will be returning to work within the next week. Thank you for your continued support.

On another note, we are currently open for essential caregiver/ compassionate care visits. Please contact your loved one's guardian angel to schedule an appointment for visitation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210)828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator



Alamo Heights

Health and Rehabilitation Center

New Case Report

11/5/2020

We would like to inform you of a new COVID-19 case. We have one staff test positive within the last 24 hours. The staff member is home following quarantine procedures. We are working with the local health department on any further recommendations.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210)828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator



Alamo Heights

Health and Rehabilitation Center

New Case Report

11/3/2020

We would like to inform you of a new COVID-19 cases. We have had three residents test positive within the last 24 hours. We are in the process of discharging the residents to a Covid-19 positive facility. We are working with the local health department on any further recommendations.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210)828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator