



Alamo Heights

Health and Rehabilitation Center

WEEKLY UPDATE

2/26/21

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 73 residents and 35 staff members test positive for COVID-19. We have now gone 35 days with no new COVID-19 cases in staff or residents. Due to our declining county positivity rate, we will be applying for general visitation with the Texas Department of Health and Human Services. We will let you know of any updates as we receive them. Thank you for your support and patience throughout these challenging times.

As you may be aware, last week we endured a historic winter storm that caused many issues with utilities at the facility. As a facility, and working with state and community partners, it was determined that the safest thing for our residents was to shelter in place. We lost power a few times and we lost running water one day. Thankfully, our team was prepared and had a fully functioning generator and back up water/food supply. If you have any questions about this event, please feel free to give us a call to discuss.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210)828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator