



Alamo Heights

Health and Rehabilitation Center

WEEKLY UPDATE

8/7/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 5 residents and 7 staff members test positive for COVID-19. Last week we reported one new case of COVID-19; however, the local health department has categorized this case as an existing, not a new case. This week we conducted mass testing and have received our results. We are happy to report that for two weeks in a row, we have had no new positive cases of COVID-19. We have had to recollect one resident and 4 staff members and are awaiting those final results. If those last five results are also negative, we will be considered to be free of COVID-19.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210) 828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator



Alamo Heights

Health and Rehabilitation Center

WEEKLY UPDATE

8/14/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 5 residents and 7 staff members test positive for COVID-19. We had been conducting weekly testing per our local health department's recommendations. Our last weekly testing was conducted on 8/4/20. We are happy to report that we have had no new COVID-19 cases since July 21, 2020. We have now gone 24 days since our last positive. Our local health department has cleared us for admissions. We will continue to conduct monthly testing of all residents and staff.

Many of you have heard about the new visitation guidelines the Texas Department of Health and Human Services has announced. We are working with our organization to delineate policies and procedures to allow visitation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator



Alamo Heights

Health and Rehabilitation Center

New Case Report

8/17/2020

Dear Residents and Families/Representatives,

We would like to inform you of a new COVID-19 case. One of our team members (staff) has tested positive and are following quarantine procedures. We are working with the local health department on any further recommendations.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

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Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator



Alamo Heights

Health and Rehabilitation Center

WEEKLY UPDATE

8/21/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 5 residents and 8 staff members test positive for COVID-19. This past week we notified you of a new positive case in one of our staff members identified on Monday, August 17, 2020. We continue to work with our local and state health department to implement the most recent CDC recommendations. Our next scheduled mass testing of staff and residents will be on September 1, 2020.

We would also like to inform you that the CDC in partnership with Centers for Medicaid and Medicare (CMS) have sent our facility a point-of-care testing device which we will be able to use on any symptomatic residents or staff. This will allow us to obtain rapid test results. If your loved one is exhibiting any symptoms, we will call to notify you.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator



Alamo Heights

Health and Rehabilitation Center

New Case Report

8/24/2020

We would like to inform you of a new COVID-19 case. One of our team members (staff) has tested positive today, 8/24/20, and are following quarantine procedures. We are working with the local health department on any further recommendations.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

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Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator



Alamo Heights

Health and Rehabilitation Center

WEEKLY UPDATE

8/27/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 5 residents and 9 staff members test positive for COVID-19. We currently only have one active case, which is one of our staff members. This staff member is still out on quarantine based on CDC recommendations. We would also like to inform you that we will be conducting mass testing next Tuesday, September 1, 2020. We hope to get our results by Thursday or Friday of next week. We will notify you if any new positive cases are identified.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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