



Alamo Heights

Health and Rehabilitation Center

WEEKLY UPDATE

8/21/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 5 residents and 8 staff members test positive for COVID-19. This past week we notified you of a new positive case in one of our staff members identified on Monday, August 17, 2020. We continue to work with our local and state health department to implement the most recent CDC recommendations. Our next scheduled mass testing of staff and residents will be on September 1, 2020.

We would also like to inform you that the CDC in partnership with Centers for Medicaid and Medicare (CMS) have sent our facility a point-of-care testing device which we will be able to use on any symptomatic residents or staff. This will allow us to obtain rapid test results. If your loved one is exhibiting any symptoms, we will call to notify you.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210)828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA
Administrator