



# Alamo Heights

## Health and Rehabilitation Center

### WEEKLY UPDATE

9/4/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 6 residents and 10 staff members test positive for COVID-19. We currently have two active cases; one staff member and one resident. This staff member is still out on quarantine based on CDC recommendations and the resident is being discharged to a facility with a COVID-19 unit. We would also like to inform you that we will be conducting mass testing next Tuesday, September 8, 2020. We are now required to conduct weekly testing on residents if there have been new positive residents in the past 14 days. We are also required to conduct testing twice a week testing for staff until the positivity rate in Bexar County is less than 10%. We will notify you if any new positive cases are identified.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210)828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA  
Administrator



# Alamo Heights

## Health and Rehabilitation Center

### New Case Report

**9/5/2020**

We would like to inform you of a new COVID-19 case. One of our team members (staff) has tested positive today, 9/5/20, and are following quarantine procedures. We are working with the local health department on any further recommendations.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (210)828-0606.

Sincerely,

Irene Salinas, RN, MSN, LNFA  
Administrator



# Alamo Heights

## Health and Rehabilitation Center

### WEEKLY UPDATE

9/11/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 6 residents and 11 staff members test positive for COVID-19. We continue to follow CDC and CMS recommendations for testing. Currently, we are testing all residents weekly and staff twice per week. Thank you for your support during these challenging times.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

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Sincerely,

Irene Salinas, RN, MSN, LNFA  
Administrator



# Alamo Heights

## Health and Rehabilitation Center

### WEEKLY UPDATE

9/18/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 6 residents and 11 staff members test positive for COVID-19. We continue to follow CDC and CMS recommendations for testing. Currently, we are testing all residents weekly and staff twice per week. We currently do not have any active COVID-19 cases.

Many of you might have heard Governor Abbot announce a reopening of nursing homes in Texas. We are currently awaiting further guidance from our company and the Texas Health and Human Services. We hope to have more information by next week and will keep you posted. Thank you for your ongoing support and understanding.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

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Sincerely,

Irene Salinas, RN, MSN, LNFA  
Administrator



# Alamo Heights

## Health and Rehabilitation Center

### New Case Report

**9/21/2020**

We would like to inform you of a new COVID-19 case. We have had two staff members test positive within the last 24 hours. Both employees are home following quarantine procedures. We are working with the local health department on any further recommendations.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

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Sincerely,

Irene Salinas, RN, MSN, LNFA  
Administrator



# Alamo Heights

## Health and Rehabilitation Center

### New Case and Weekly Report

**9/25/2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We would like to report that on 9/24/20 we received results for three staff members that have tested positive for COVID-19. Since the onset of this virus, we have had 6 residents and 16 staff members test positive for COVID-19. We currently have 5 staff members out on quarantine. We will continue to test employees and residents weekly until we go 14 days with no new positives.

Many of you might have heard the announcement of the reopening of nursing homes in Texas. We are currently developing policies, procedures, trainings and forms to put in place for the reopening. We hope to have this all finalized by next week and will keep you posted. Thank you for your ongoing support and understanding.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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